

CASE STUDY

WATER FRAMEWORK REAPING DIVIDENDS FOR TEC MEMBERS

As we enter our 4th year of the TEC Water Framework going live, we are pleased to share that the joint effort of the 76 members currently live with the framework is resulting in over £1 million in savings per annum vs default contract rates, with each member saving on average 5% on their annual water and wastewater bill.

We have seen some huge successes from members installing AMRs (Automatic Meter Readers) to help highlight unidentified water consumption and putting in place water management strategies to help support the reduction of water consumption and spend.

The Victoria & Albert Museum benefited from installing AMR devices in May 2023. The meters identified two events of unusual water consumption, triggering investigations that helped to resolve the issue. It is estimated that if left unidentified, the excess water consumption would have led to an annual water loss of 24,090m³ and cost of £52,192.

A Water Partnership in Action

Working together with our Water Framework supplier Wave Utilities, TEC's managed service helps to ensure the basics are correct whilst supporting members to drive down water consumption and spend.

TEC continue to work with the water market governing bodies and key stakeholders such as OFWAT (Water Services Regulation Authority), MOSL (Market Operator Systems Limited) and CCW (Consumer Council for Water) to help drive the market forward for the benefit of TEC members and business customers alike.

Supporting the Transition

When members join the Water Framework, they can often have legacy issues outstanding with their incumbent supplier - from sites not being billed for a long period of time or incorrect charges. Working to successfully resolve these issues is part of the on-boarding process for members and the managed service that TEC provide.

The Benefits

- **Attractive cost savings vs current default tariffs**
- **Access to specialist procurement and sectoral knowledge**
- **Quick and simple route to market**
- **Smooth transition process from incumbent supplier**
- **Legacy issues addressed and resolved**
- **Support with driving down consumption and spend**

What Our Members Say

The University of Derby joined the TEC Water Framework in May 2023.

"I'm very impressed with how smooth the onboarding process was and how smoothly the billing has run since the transfer. Unlike previous suppliers, Wave have been happy to address legacy issues. It is reassuring to work with a partner organisation that has the knowledge and experience to address long standing problems and work with us on future projects."

MELANEE LIVESEY - ENERGY MANAGER
AT UNIVERSITY OF DERBY