



# TEC's Innovative New and Improved Website

## INTRODUCTION:

At TEC, we are always striving to enhance our services and tools to benefit our members. This includes evolving and expanding our list of products; one of these is the new website. The aim was to change the previously cluttered site to provide simple yet educational information on who TEC are and what we do. We also wanted to enrich the Member area so that it can be used to view a variety of information from news to real time data.

## WHAT HAPPENED:

The team implemented an eight-month plan to source web developers, create a visual concept and research what would add value to our membership. To keep up with ever-expanding technology, we wanted to create a mobile optimised site allowing Members to access it on a full range of devices.

Going into this project we knew the Member area of the website was of great importance so this was the section we decided to tackle first. The entire area was recreated to make it more user friendly by adding new features and making information such as Member Contracts, Benefit Statements and Agency Agreements easily accessible. An Energy Watch and Energy Price feature was also implemented so Members can keep up with the generation mix and trends, along with an interactive feature that allows Members to communicate directly with each other on topical subjects in the Energy and HE sector.

Developing the front end of the new website was also a key part of the project and in doing so, the site was transformed into a clear and comprehensive layout which is easy to navigate.



## THE RESULT:

The website was successfully launched on schedule to the planned timeline and we are already seeing the benefits. This is evidenced directly from Members feedback along with increased site and page visits, which we measure regularly using an analytics tool.



*"I like the new clear look and feel of the website and have noticed how much easier it is to navigate around to find the information I need. The document area on the Member site is very useful and I can now easily locate my flex reports, contracts and event information and slides. I think the Energy Prices functionality is particularly valuable as I like to keep up to date with the prices overall. I will definitely be using the site more regularly."*

**HEIKE SINGLETON**  
University of York.

## Key Benefits:

### ENERGY WATCH:

A full breakdown of the UK Electricity generation mix alongside UK Gas forecasts and flow. These are updated every 15 minutes with a direct feed from The National Grid (Elexon).

### ENERGY PRICES:

This covers the four main commodities; Oil, Carbon, Electricity and Gas. The prices are provided through an interactive graph allowing you to view trends over 1 Week, 1 Month, 3 Months, 6 Months and 1 Year.

### MY DOCUMENTS:

This includes all Member-facing flex reports, reviews, newsletters and post-event content. This area also includes your institution's bespoke documents for download, including your most recent Benefits Statement, RMPP and Agency Agreement.

### SUPPLIER PORTALS:

Direct links to the login pages for our three suppliers; Corona, EDF Energy and View (Mitie budgeting tool).

### FORUM:

You can pose questions to colleagues from other institutions across the four main disciplines; Sustainability, Finance, Procurement and Estates. There is also a Member Feedback forum where you can tell us what you think about the new website or submit ideas for future updates and development.

### OUR MEMBERS:

See a full list of TEC Members, including an active search and a link through to the institution's website.

### GLOSSARY:

Energy terminology can be very confusing so our glossary features an active search that covers everything from trading terms to energy acronyms. It also has categories to search within such as; electricity, gas, carbon, units of measurement, legal and many more.

### AGM:

View the minutes, resolutions and all other information relating to the TEC AGM's, dating back to 2014.

## CONTACT US

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