



## TCR Briefing Webinar Q&A Transcript

We hope you enjoyed the TCR Briefing Webinar and found it informative. Here is a transcript of the questions asked, and the responses to them. If you have any further queries on the topic please feel free to contact your Member Services Advisor who will be able to help.

**Q** On the banding slide – Is NHH based on annual consumption and HH based on available capacity?

**A** Yes that is correct, the NHH sites will be based on the metered consumption and the HH sites will be based on the agreed supply capacity.

**Q** Will these changes stifle the cost effectiveness of energy efficiency interventions?

**A** This is a hard question to answer as this will likely be different on a case by case basis and dependent on your own organisations return on investment views. The changes were certainly not brought in to stifle and energy efficiency interventions and it may just require a different approach to certain aspects to still achieve your end goal.

**Q** What is the impact on Super-red?

**A** Each site with bespoke DNO terms will also be impacted. These impacts have been provided on the impact assessment provided by your MSA and if anyone needs any help tracking these back to specific sites then I am happy to help with this.

**Q** Are the red, amber, green on NHH sites applied based on deemed HH profiles? If so can we provide some insight to those used for TEC member meters?

**A** The NHH sites have default NHH profile shapes applied to them based on their estimated annual consumption. If you would like to provide some insight into your sites then we can take a look and see if it matches with our view.

**Q** Is there still time for reducing agreed capacity and having the lower value used for the charges, and if so what is(or was) the deadline?

**A** The deadline has already passed for the current period which runs until 2026, however there is a disputes process with the DNO. If this is something you would like to pursue then my recommendation would be to contact the DNO first and go from there. It is also worth noting that if you reduce the DNO now then you will pay less capacity charges each month and then when the next review of the bandings takes place it will automatically pick up the changes.